## How to architect a selfservice strategy to power business intelligence at scale

## **Today's Speaker Panel**





Chad Wahlquist
Director of Data Strategy and Technology

Chad has 13 years of experience in building large-scale enterprise systems

Chad leads teams focused on building modern analytics platforms to enable Tyson Foods in their transition to a data driven company.

Chad has a background in emerging technologies from Blockchain to AI/ML and core analytics across the enterprise



@TysonFoods



Arun Ulag

Corporate VP, BI Platform

As the Corporate Vice President of the Business Intelligence Platform at Microsoft, Arun leads all engineering and product management for Microsoft's BI product portfolio. This includes Power BI, Azure Analysis Services, SQL Server Analysis Services, and SQL Server Reporting Services.

Previously,as General Manager, Arun ran Microsoft's APAC Cloud & Enterprise Division.



@arunulag



**Andrew Brust** 

Research Director, Analytics, GigaOm & Microsoft MVP

Andrew has held developer, CTO, analyst, research director and market strategist positions at a number of organizations. He has worked with small, medium and Fortune 1000 clients in numerous industries and with software companies ranging from small ISVs to large clients like Microsoft. Andrew's resulting understanding of technology, and the way customers use it, makes his market and product analyses relevant, credible and empathetic.



@andrewbrust

## **Data & Analytics Maturity Model**

Capabilities	Level 0 Initial	Level 1 Procedural	Level 2 Proactive	Level 3 Leading
Data	Siloed	Centralized	Enhanced	Shared
Access	Extracts	ETL/ELT	Virtualization	DataOps
Model	Object	Tabular	Logical	Dimensional
Analyze	Analyst	BI User/Data Scientist	Citizen Data Scientist	Everyone
Consume	Query	Dashboards	Self-service Analysis	Data as Code
Insights	Descriptive	Visual	Predictive/Augmented	Prescriptive/Al

#### **Smarter Decisions**

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## Data@Tyson - Why?





No Ops: OnPrem → laaS → PaaS → Serverless



Service/Solution Elasticity (Unbounded Scale)



Advanced Analytics – ML / Predictive / Prescriptive



Big Data \$ Models – Separation of Storage and Compute



**Cloud Native** 



**Public/Syndicated Data** 

## **Building Blocks**



#### **Source Data**

Ingest data from various Tyson source systems like S4 and Workday, and external sources like Walmart or Nielsen Retail

#### **Data Lake**

Raw data tables, production data, refreshed per schedule to meet business latency requirements

#### Data Hub

Data is modeled into it's subject area to enable scale and efficiency.

Master data is reviewed and certified to ensure scalability / low maintenance

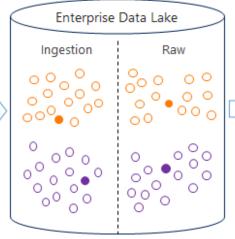
## **Analytics**

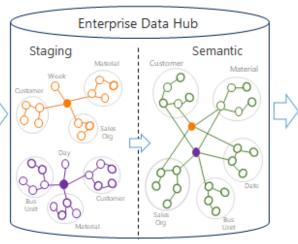
Data views are built from the modeled data tables to create business friendly data views

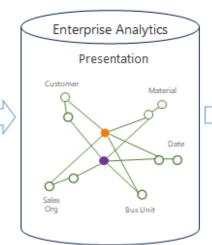
### Consumption

How our users interact with the data for analysis and reporting









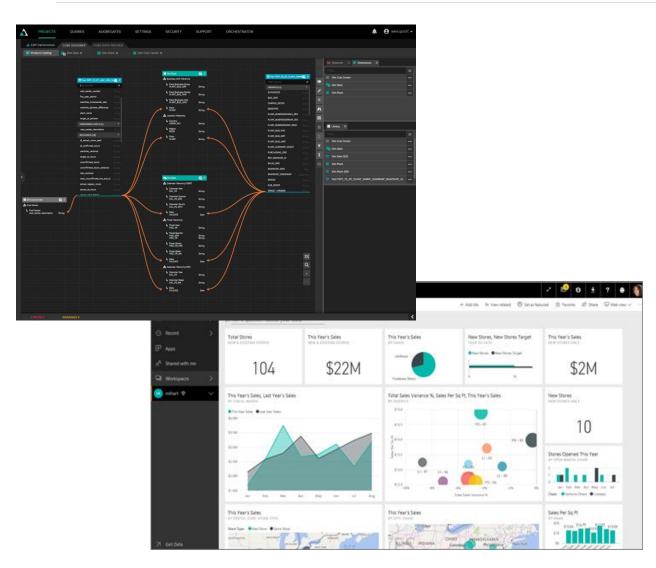


## **Scalable Self Service Principles**

- -Self Service with **guard rails**
- -Certified copy of the data model
- -Quick Iterations to respond to business needs using virtual cubes
- -Build for the data (via the model) not the report
- -Solve for the 95%

#### Δ

## How We are Building



- Reusable building blocks give you starting point to quickly adapt to change
- Hyperscale and Virtual cubes allow you to test new ideas in minutes and hours not days and weeks
- Single version of the truth is the backbone of Digital Transformation
- Shift from "Just the Numbers" to Insights that drive outcomes

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## Drive a data culture

everyone | every decision | at any scale



# 6<sup>th</sup> YEAR

.....

of triple digit growth

260K+

Organizations

# Gartner February 2021 A Leader in Analytics & BI Platforms\*

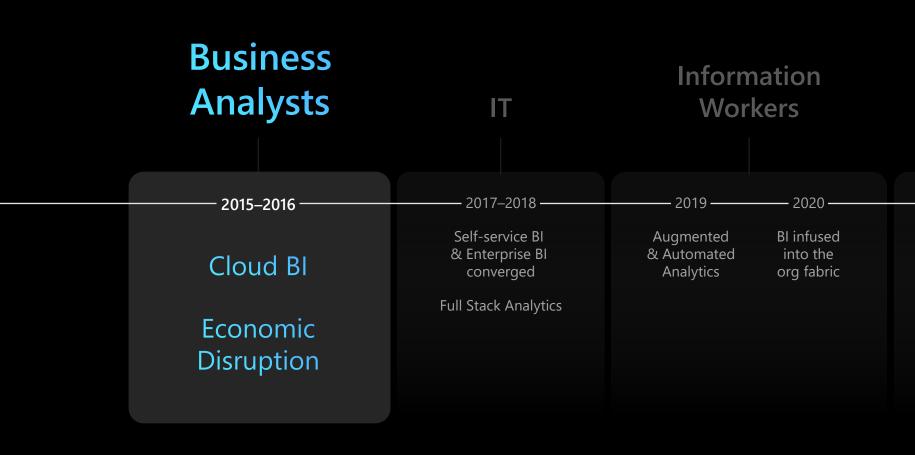
\*Gartner does not endorse any vendor, product or service depicted in its research publications, and does not advise technology users to select only those vendors with the highest ratings or other designation. Gartner research publications consist of the opinions of Gartner's research organization and should not be construed as statements of fact. Gartner disclaims all warranties, expressed or implied, with respect to this research, including any warranties of merchantability or fitness for a particular purpose. This graphic was published by Gartner, Inc. as part of a larger research document and should be evaluated in the context of the entire document. The Gartner document is available upon request from Microsoft.

2021 Gartner Magic Quadrant for Analytics and Business Intelligence Platforms, Analyst(s): James Richardson, Kurt Schlegel, Rita Sallam, Austin Kronz, Julian Sun

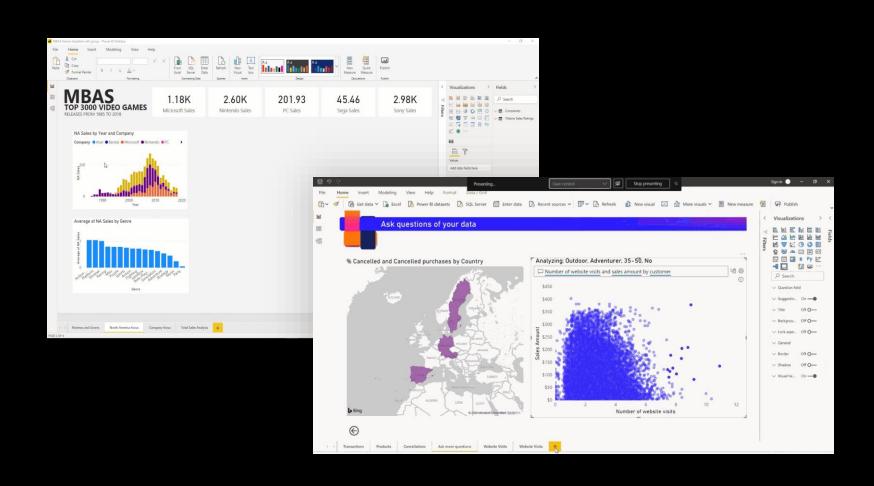
Figure 1: Magic Quadrant for Analytics and Business Intelligence Platforms



Source: Gartner (February 2021)

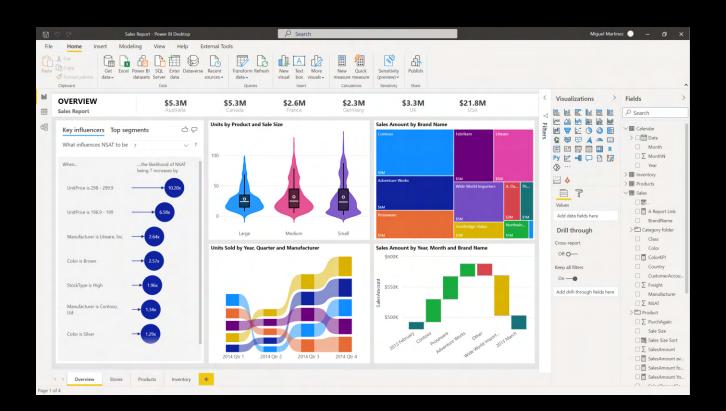


# PowerPoint for Data Instantly familiar Office experiences



## Power BI Desktop

3M+ Power BI developers





50+

Datacenters Worldwide 43

Languages

## **National Clouds**

US Government, China & Germany

**Power BI Desktop** 2015

Free

**Power BI Pro** 

\$10/user

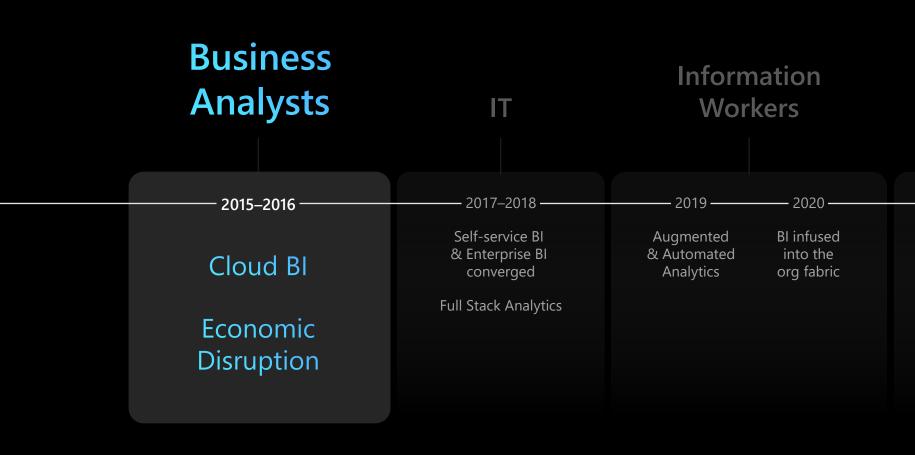
Power BI Office E5 2016

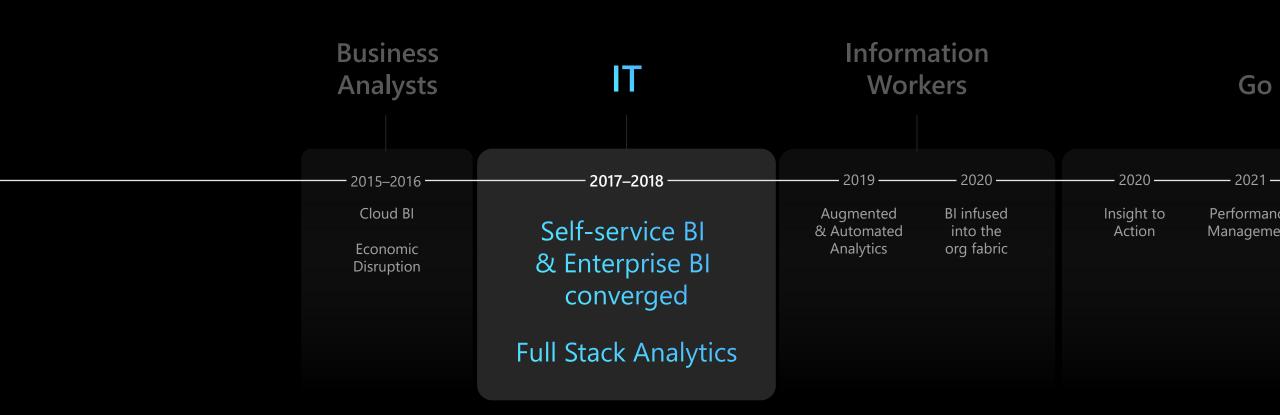
Included

**Premium Capacity** 2017

\$5,000/P1

**Premium Per User** 2021 \$20/user





## **Enterprise & Self-Service Converged**

#### **Enterprise BI**

SQL Server

**Reporting Services** 

Enterprise reporting



**Analysis Services** 

Enterprise semantic models

#### **Self-Service BI**



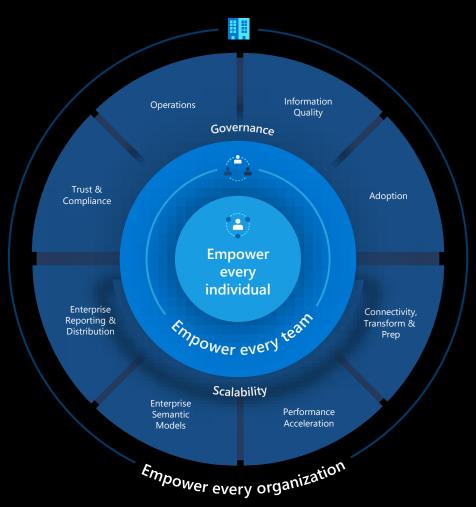
**Power BI** 

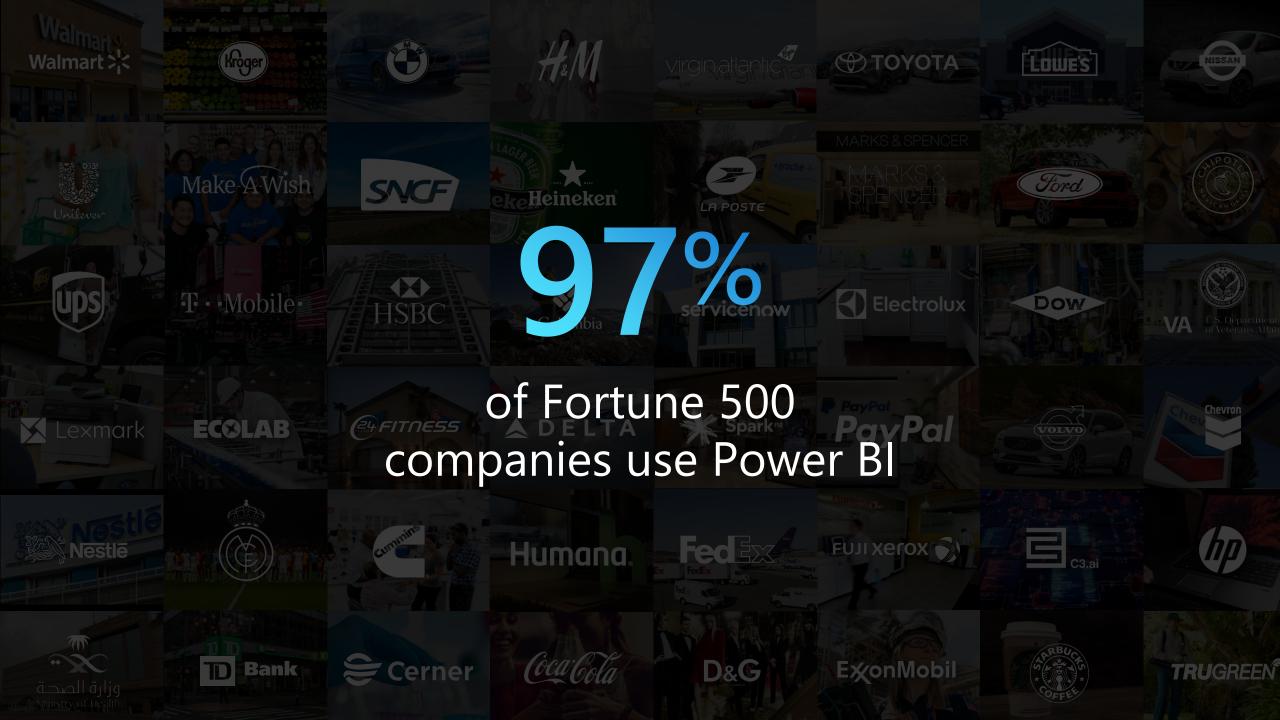
Data Visualization, Exploration and Analysis

## **Enterprise & Self-Service Converged**

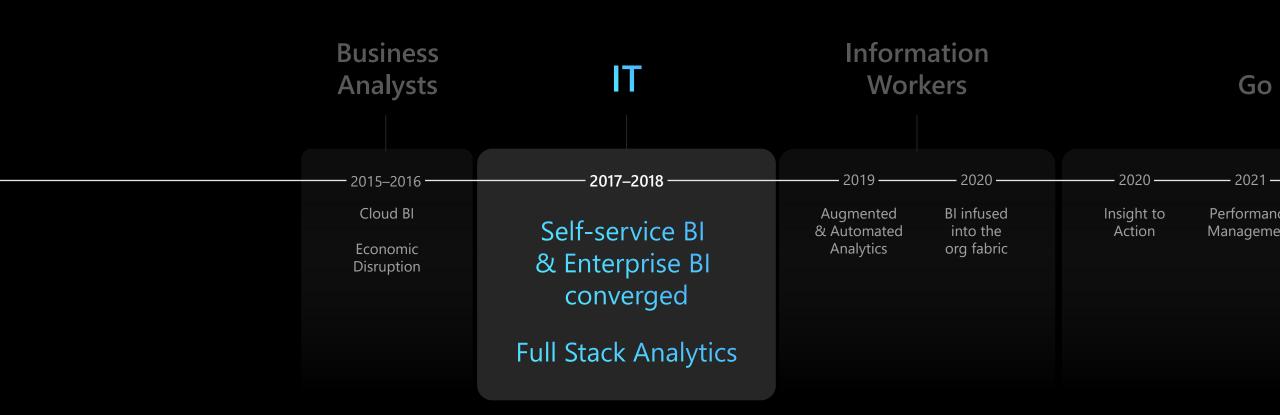


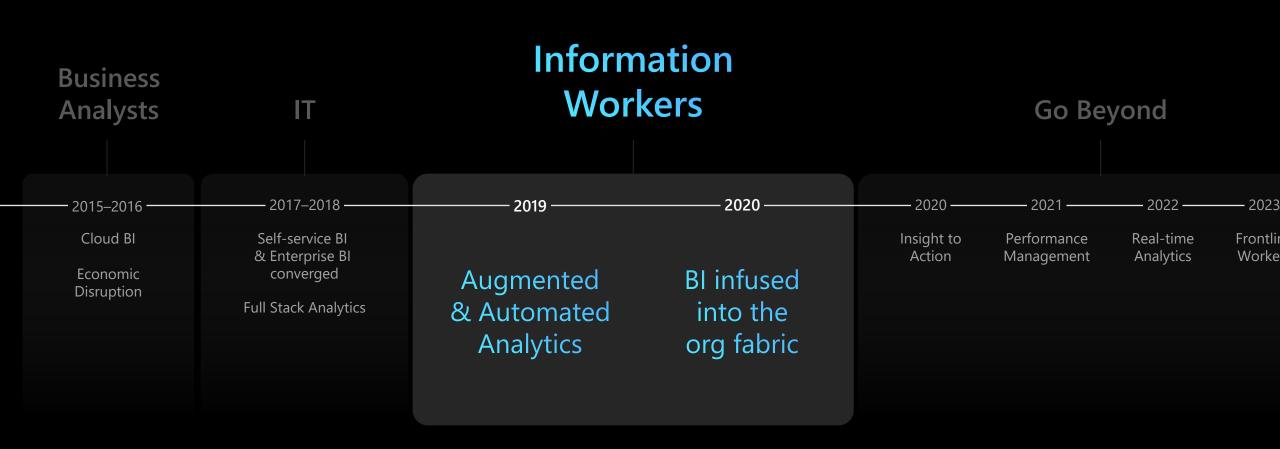
## **Enterprise & Self-Service Converged**

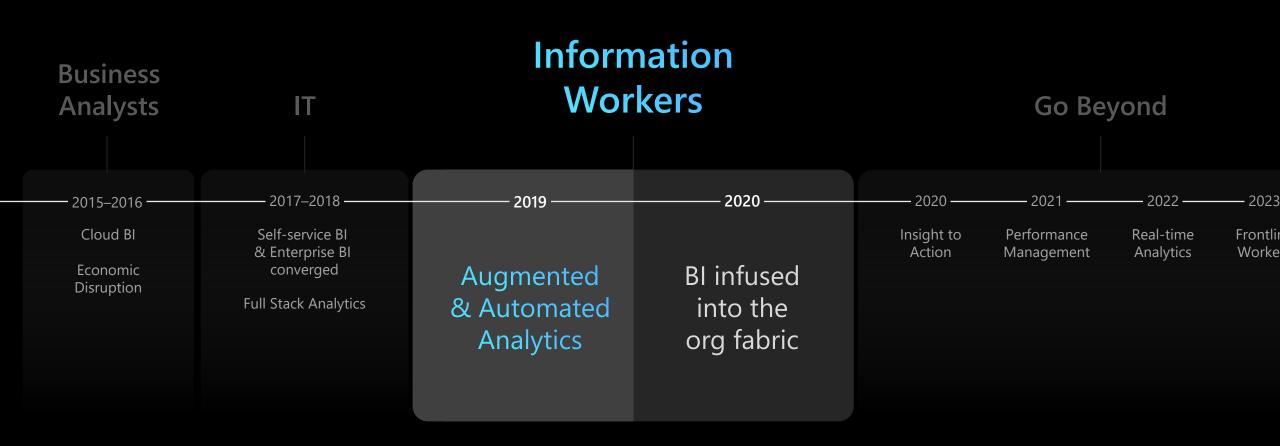




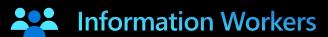
# The world's largest organizations are standardizing on Power BI



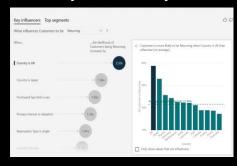




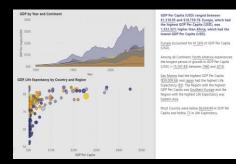
# The Most Complete Al Capabilities in a BI Product



#### **Key Driver Analysis**



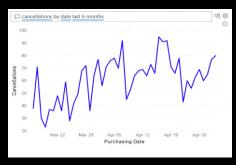
#### **Smart Narratives**



#### **Root Cause Analysis**



#### Q&A



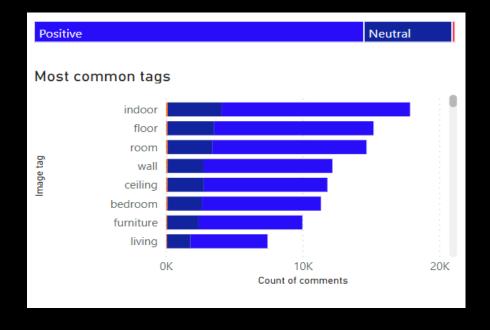
# The Most Complete Al Capabilities in a BI Product



#### **Sentiment Analysis**

#### Sentiment Score 0.75 Great room. Loved the pool and view. 1.00 disappointing will be returning to Grand Kailua again! Nice Condo, excellent location in Kona, HI Outdated, dirty unit in good location. Filthiest place I have ever stayed condition of room--VERY DISAPPOINTING !!! 0.94 0.71Nice hotel that is walking distance to everything Reasonable beach condo - well located 0.99 0.88 Great Location for ocean sunset views Nice hotel on the beach 0.78 best location in kailua kona. SCAM! DO NOT STAY HERE! Nice hotel close to the beach. Spacious livingroom 0.12 Avoid at all cost

#### **Key Phrase Extraction**



# The Most Complete Al Capabilities in a BI Product



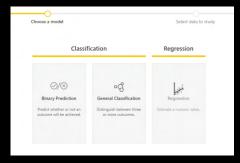
#### **Extend with Azure ML**



#### **Python & R Integration**



#### **Create ML models**

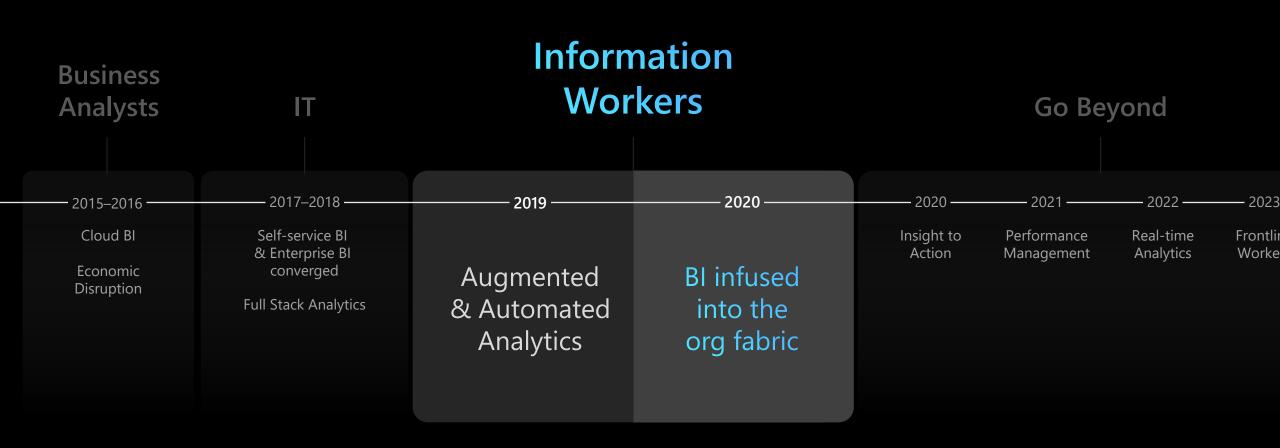


#### **Explore Predictions**



## Strong adoption for Al

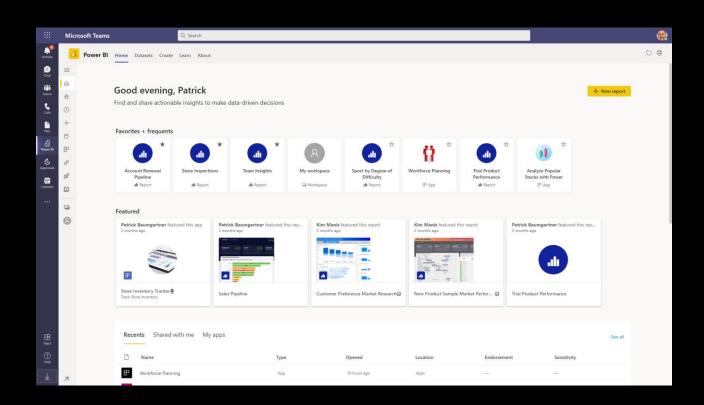




## Power BI + Teams

## Your data is where you collaborate

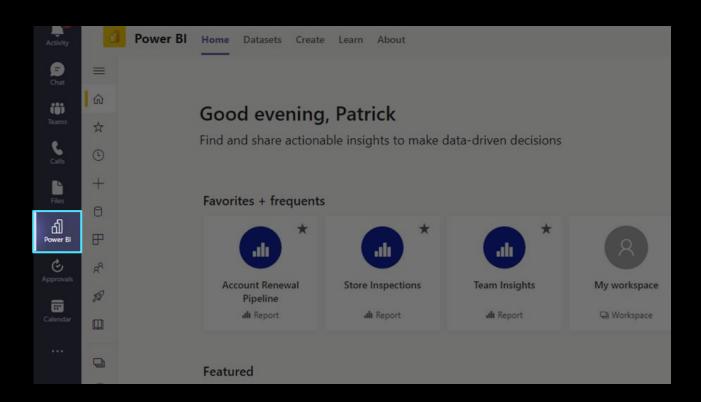
As fundamental as "chat", "calendar" and "files"



## Power BI + Teams

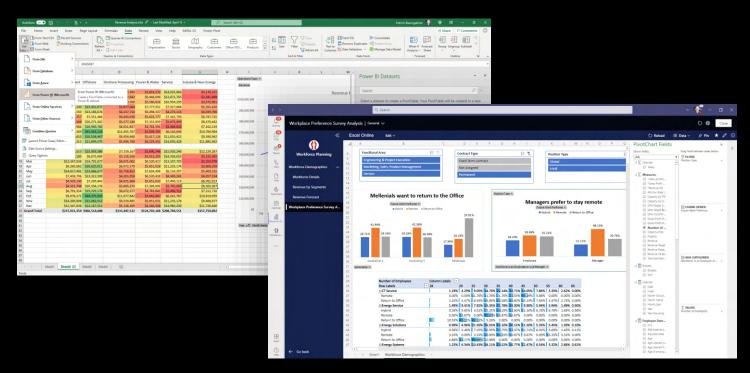
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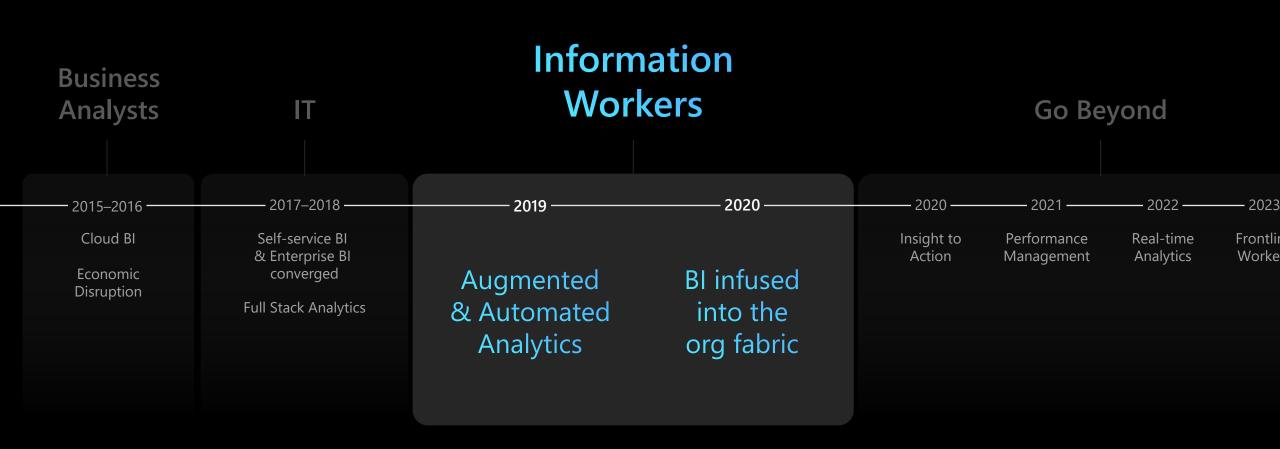


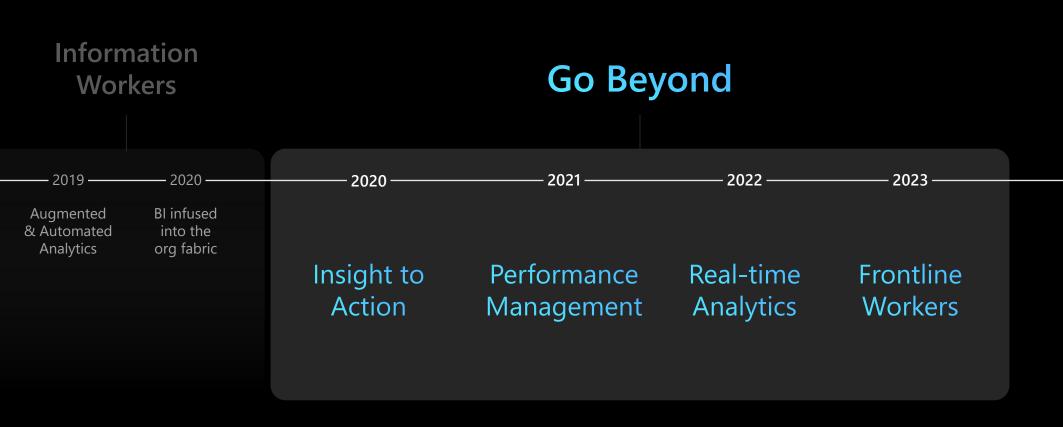
## Power BI + Excel

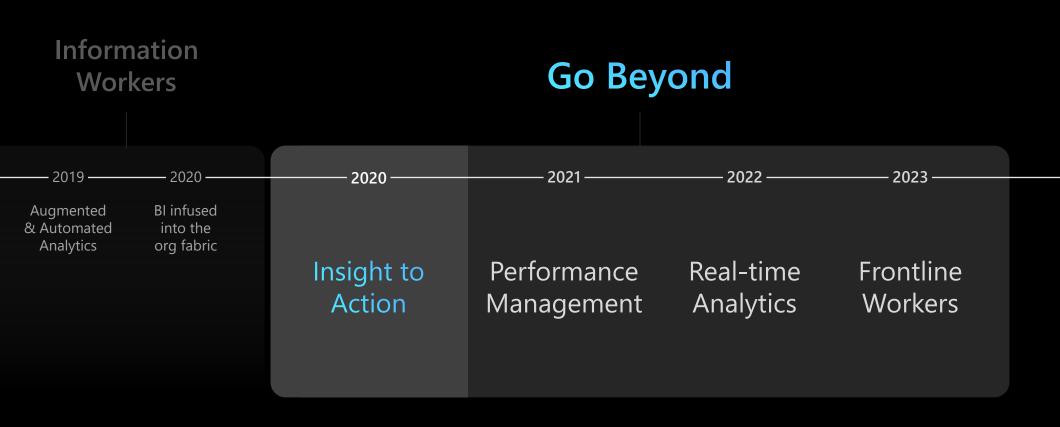
### **Power BI Datasets in Excel**



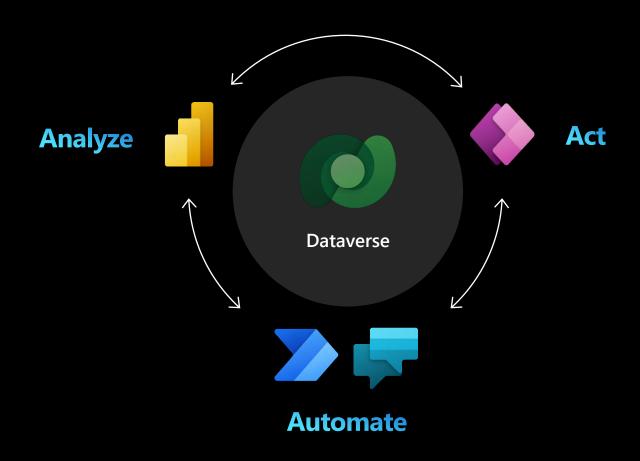
**Excel integrated into Power BI** 

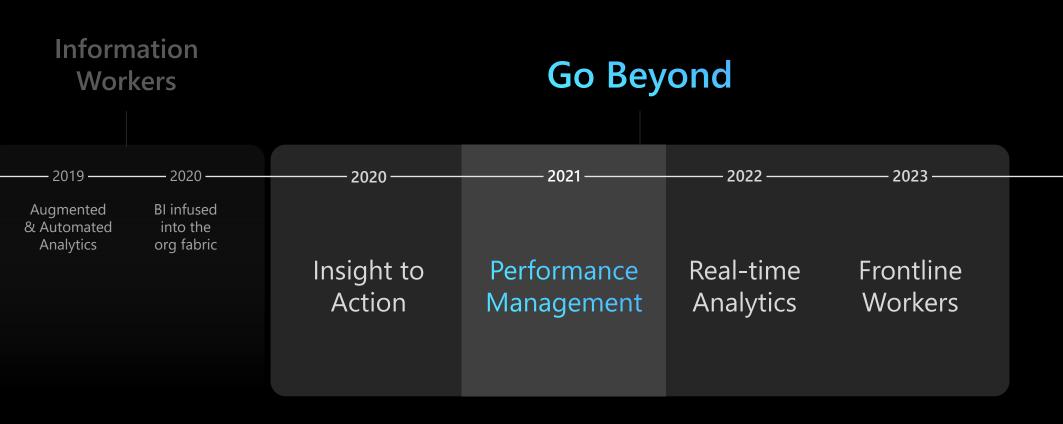






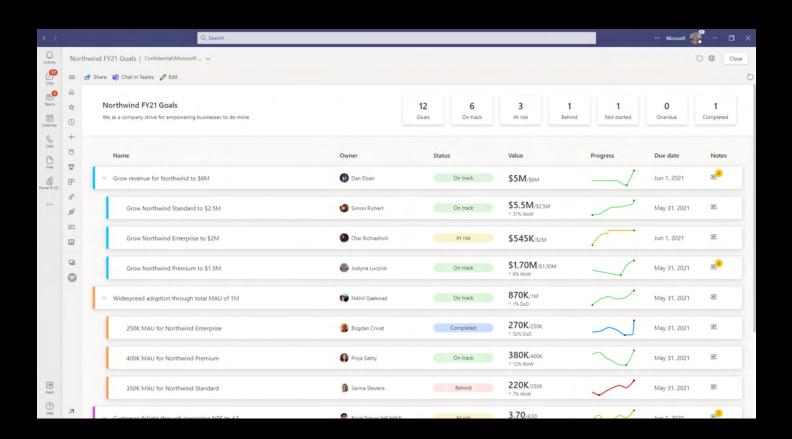
# From insight to action through the Power Platform







## Goals in Power BI





## Goals in Power BI



Driven by data



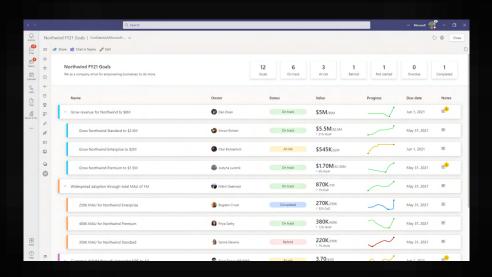
Built for teams

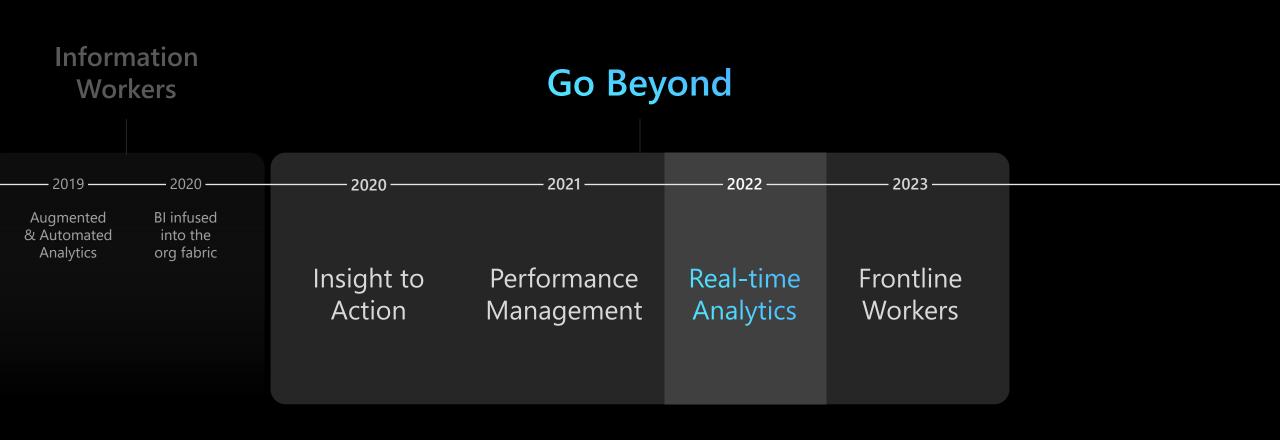


Al powered



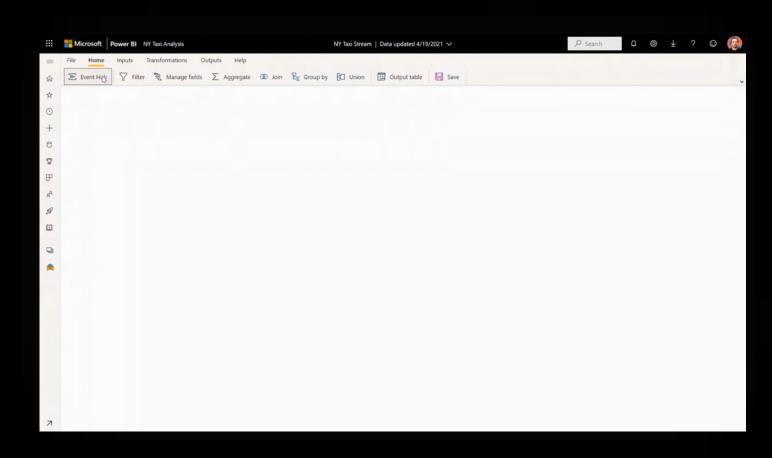
Automated action

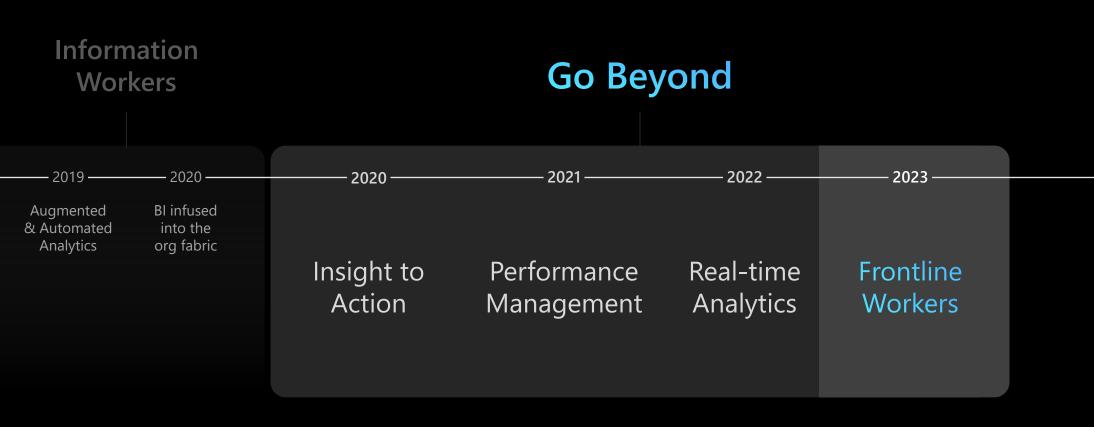




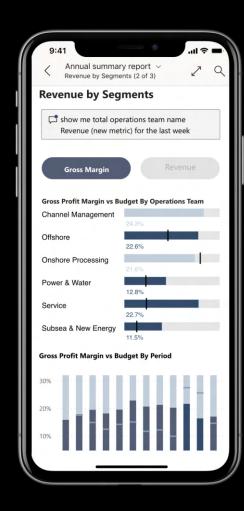
#### LATER THIS YEAR

## **Power BI Streaming Dataflows**





# #1 in Mobile



**4.7** Apple™ App Store

**4.8** Google™ Play

>reviews than all others combined



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## **Self-Service Analytics**



#### **Data Literacy**

- There are two elements to this: competency and evangelism/outreach
- Competency: everyone needs to be comfortable opening up data sets, doing some basic prep on them and visualizing them. Any intimidation factor here will be a blocker
- Evangelism/outreach: it's important to make data as discoverable and its analysis as enticing as possible.
- This requires education, internal marketing, incentives.
- It also requires data stewardship, curation and governance behind the scenes, to keep things safe and clean.

#### 'Data as Code'



Data needs to be managed operationally, just as code has come to be



Version control, continuous integration, deployment



This also means changes in data must propagate to analytical models



Which means ROLAP/direct connect is often the way to go

#### 'DataOps'



There may be art involved in data work, but operational side is engineering



Ingest, transformation, and aggregation must kickoff in reliable workflows



This goes for machine learning (data sets, experiments, models) too



Gives us DataOps and MLOps



DataOps is critical to data stewardship and curation



It's the infrastructural support for self-service and data literacy/culture

#### Data & Analytics Flywheel Model data w/o ETL Data Access Analyze Decisions 3. More time spent on analysis, less on data prep = more actional data made available 5a. More decisions 4. More people able to leverage :00 Excel)to make decisions

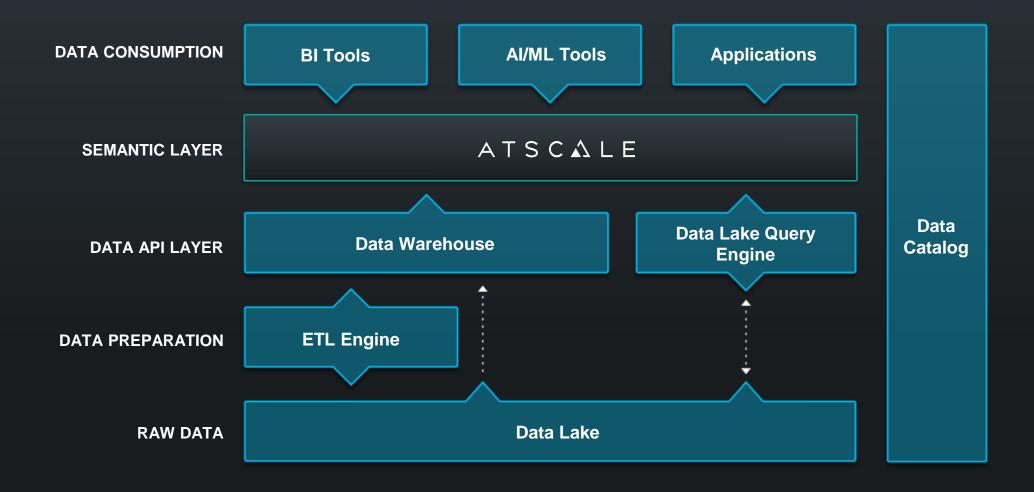
Insights

Consume

#### Legend

- Traditional
- w/ Semantic Layer

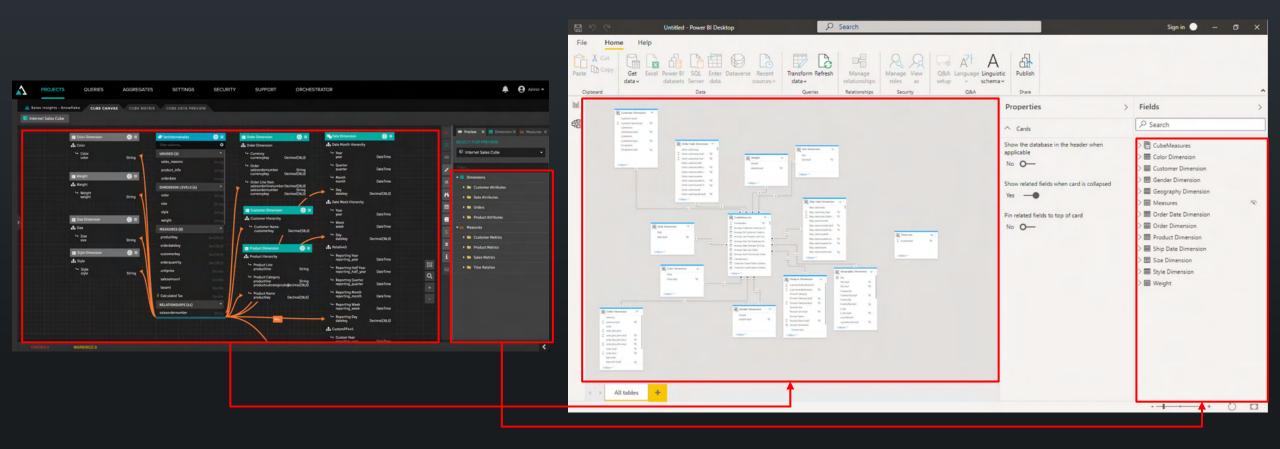
#### AtScale: Where we fit.



## Power BI + AtScale: "Live" Connection to Big Data in the Cloud



## AtScale + Power BI: One Model, One Semantic Layer



# ATSCALE